Ministry of Children, Community and Social Services

Developmental and Supportive Services Branch

Director's Office
315 Front Street West, 4th Floor
Toronto ON M7A 0B8
Telephone: 416-325-0540

Ministère des Services à l'enfance et des Services sociaux et communautaires

Direction des services aux personnes ayant une déficience intellectuelle et des services de soutien

Bureau du directeur
315, rue Front Ouest, 4e étage
Toronto ON M7A 0B8
Téléphone: 416-325-0540

August 5, 2026

Bob Butella
Executive Director
Community Living Haldimand
2256 River RD PO Box 396
Cayuga, ON N0A 1E0

Dear Bob Butella:

RE: SERVICE AGENCY COMPLIANCE

The ministry conducts compliance inspections of all ministry-funded service agencies and application entities under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific requirements that service agencies and application entities are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agencies' and application entities' compliance with QAM and the policy directives made under SIPDDA, and seek to ensure that service agencies and application entities are fully aware of their responsibilities. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies and application entities, to support thoroughness and equity.

Compliance inspections are intended to provide assurances to the ministry, members of the public, stakeholders and individuals receiving services and supports, that the ministry-funded services and supports meet ministry requirements. Service agencies and application entities may be provided with support to come into compliance.

I am writing with respect to the compliance inspection of your organization that took place between July 27, 2026 and August 4, 2026. The ministry confirms that **Community Living Haldimand** was found to be **IN COMPLIANCE** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Haldimand will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the service agency.

Sincerely,

Kevin Lockwood
Manager
Developmental Services Quality Assurance and Compliance

Attachments:
Inspection Report
c.
Leanne Bebee, Program Supervisor, West Region
Beverly Howell, Program Advisor, Developmental Services Quality Assurance and Compliance
Heather Furtney, Board President, Community Living Haldimand
DSinspections@ontario.ca

Available in French upon request