## Dear Visitor:

The Ministry of Children, Community and Social Services is now permitting visits to those living in congregate living settings. Family and friends play an important role in the emotional well-being of the person. To ensure visits do not create health and safety risks to other residents, staff and visitors of the home, the Ministry of Children, Community and Social Services has put strict guidelines in place that Community Living Haldimand must adhere to:

- All visits must occur outdoors on CLH residential property
- All visitors will be actively screened which includes a temperature check for COVID-19 symptoms. Should the visitor have symptoms the visit will not be allowed;
- Visitors must confirm that they have had a COVID-19 negative test within the past 14 days;
- The group home is not currently in outbreak;
- Visits will be prescheduled with the Coordinator in an equitable manner that allows for sufficient duration of visits in a dedicated outdoor area of the property of the residence that meets restrictions and safeguards everyone; only 1-2 visitors at one time per resident;
- Visitors will not be permitted to enter the home at any time;
- A log will be maintained documenting visitor's name and date/time of to be used for potential future contact tracing;
- Visitors must maintain social distancing (at least 6 feet from one another), masks must always be worn, hand hygiene will be used prior to and following the visit;
- Gifts are permitted but only if they can be easily cleaned and disinfected (e.g. hard surfaces, original packaging);
- Staff must be available to assist the resident at any time and remain in visual contact of the visitor and resident for the duration of the visit. Any concerns about the visit will be documented. If guidelines are not followed the visit will be ended.

Visitors should consider their own personal health and susceptibility to the virus in determining whether visiting is appropriate. Where it is not possible or advisable for in-person visits homes should continue to provide virtual visiting options.

As the COVID-19 outbreak evolves across the province, the direction regarding visits will be adjusted as necessary. The safety, health and emotional wellbeing of residents, staff and visitors is the top priority for Community Living Haldimand.

## COMMUNITY LIVING HALDIMAND COVID-19 GUIDELINES FOR FAMILY/FRIEND VISITS AT RESIDENTIAL SITES

When coming to the home, visitors will be greeted by staff outside the door. Before having contact with your family member, the visitor will:

- 1. Implement hand hygiene using 70% alcohol-based hand sanitizer (15 second drying time)
- 2. Wear a mask: you may wear your own non-medical mask; if you do not have one, we will provide one for you. (*CLH staff will have surgical masks in a clean baggie ready to hand to the person, after they've used the hand sanitizer.*)
- 3. Have your temperature checked by staff using the *Infrared No-touch Thermometer*.
- 4. Complete and Pass the Screening questions below:

Visitor name (Print)	
Date and time of visit	
Person being visited	

1.	Do you have a fever (take temperature; fever is at temperature of 37.8 C or greater)?	YES	NO
2.	Do you have <b>any</b> of the following symptoms?	YES	NO
	New or worsening cough	YES	NO
	Shortness of breath	YES	NO
	Sore throat, sneezing, nasal congestion, hoarse voice, difficulty swallowing	YES	NO
	New smell or taste disorder(s)	YES	NO
	<ul> <li>Nausea/vomiting, diarrhea, abdominal pain</li> </ul>	YES	NO
	Unexplained fatigue/malaise, chills, headache	YES	NO
3.	Have you travelled or had close contact with anyone that has travelled in the past 14 days?	YES	NO
4.	Have you had close contact with anyone with respiratory illness or a confirmed or probable case of COVID-19?	YES	NO

If all answers are "no", please complete the CLH COVID-19 test Attestation If any answers are "yes", the visit cannot proceed.

Visitor Signature:	
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COVID-19 test Attestation	
Visitor name (Print)	
Date and time of visit	
Person being visited	
Do you confirm that you have had a COVID-19 test and you ha  Yes No Date of test	
Do you agree to follow the visiting guidelines?	□ No
If any answers are "yes", the visit cannot proceed	
If all answers are "no", the visit can proceed	
Signature:	